Attorney Docket No. 42390.P4826

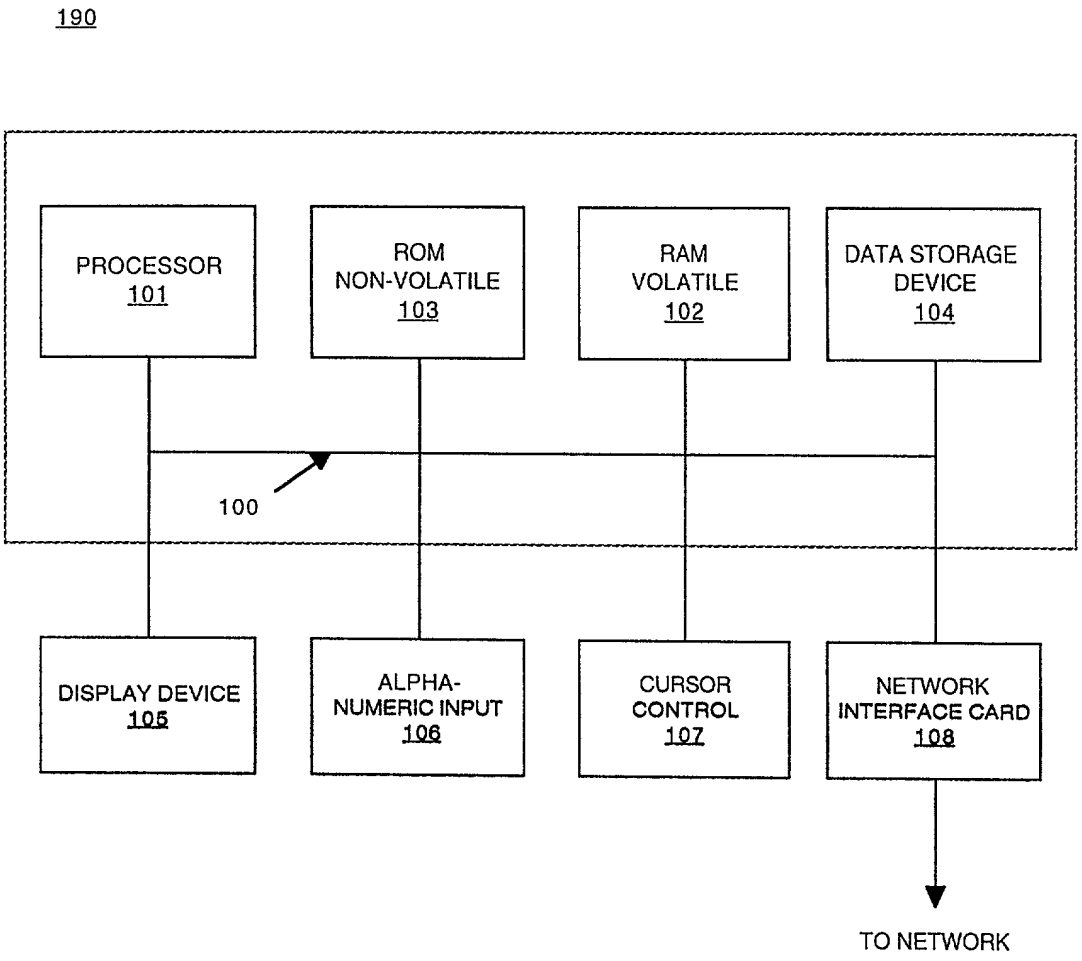
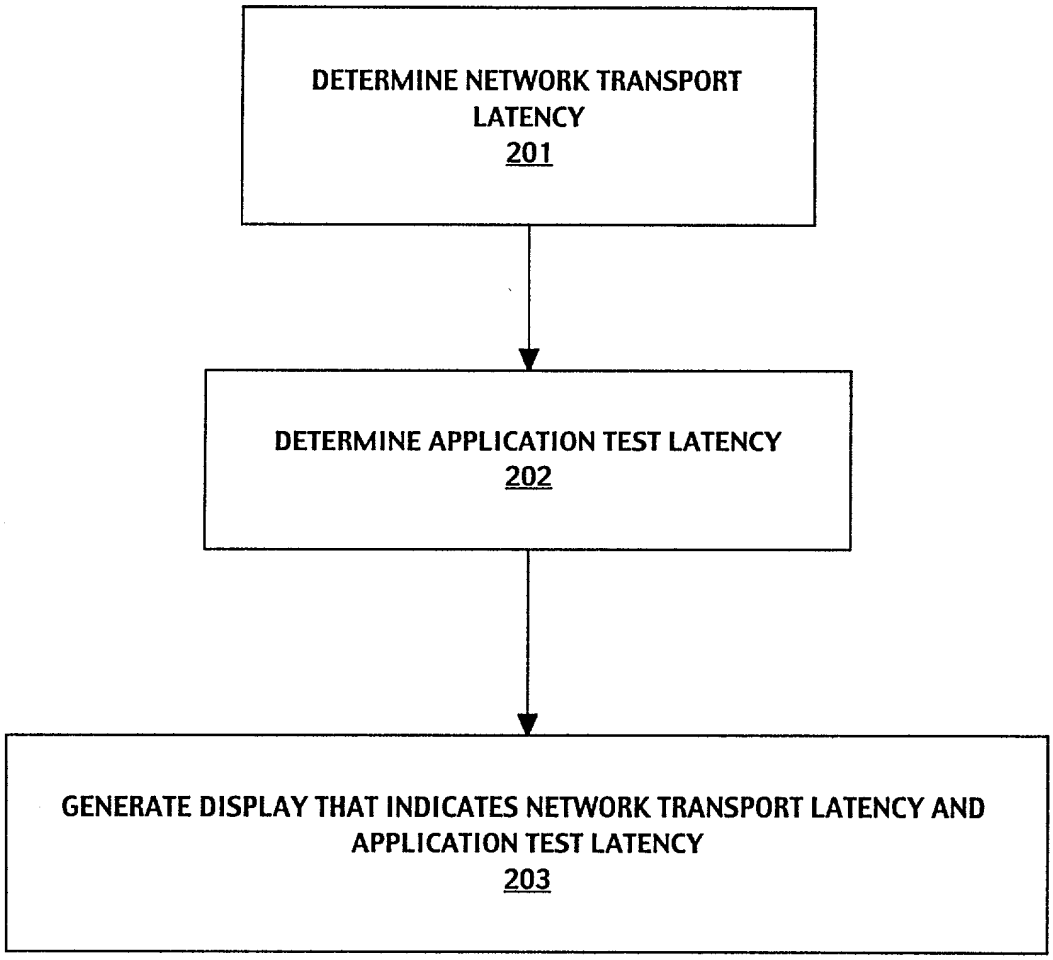
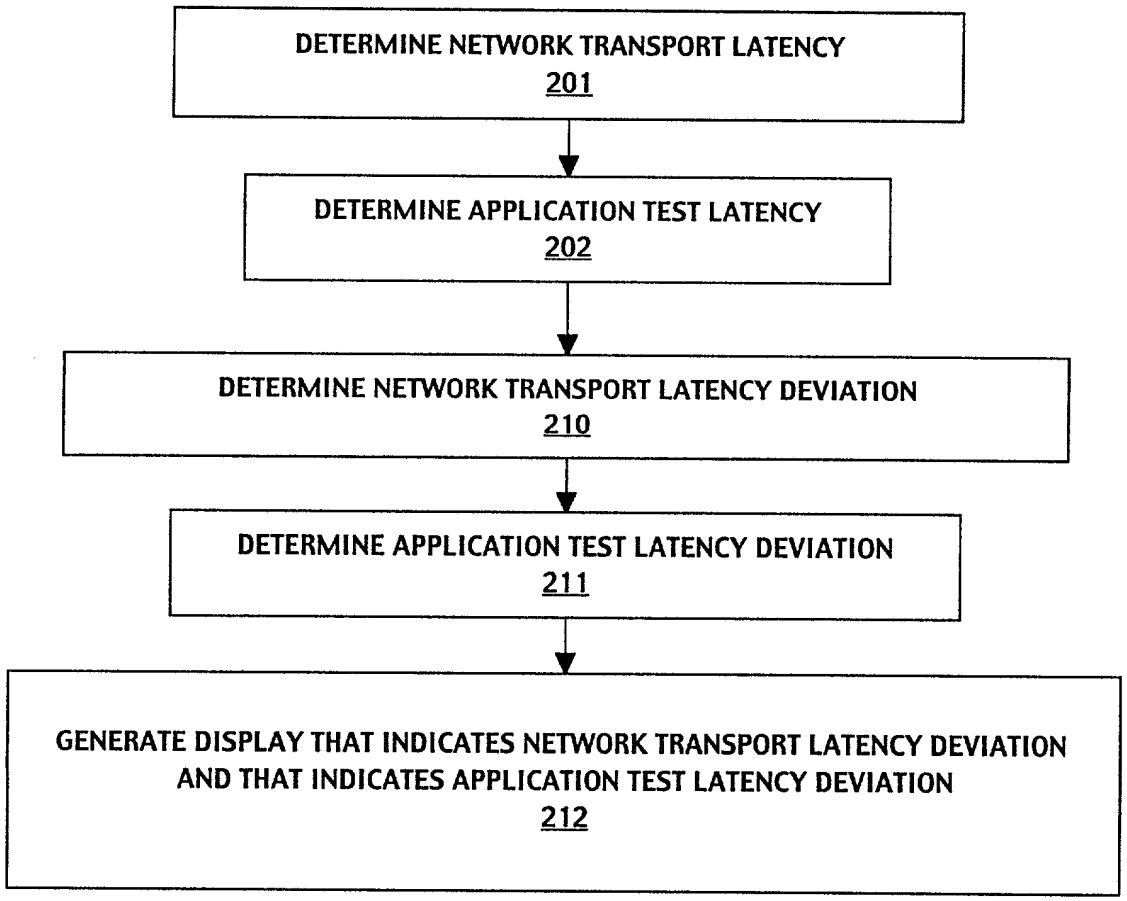


Figure 1


DETERMINE NETWORK TRANSPORT LATENCY
201
DETERMINE APPLICATION TEST LATENCY
202
GENERATE DISPLAY THAT INDICATES NETWORK TRANSPORT LATENCY AND APPLICATION TEST LATENCY
203

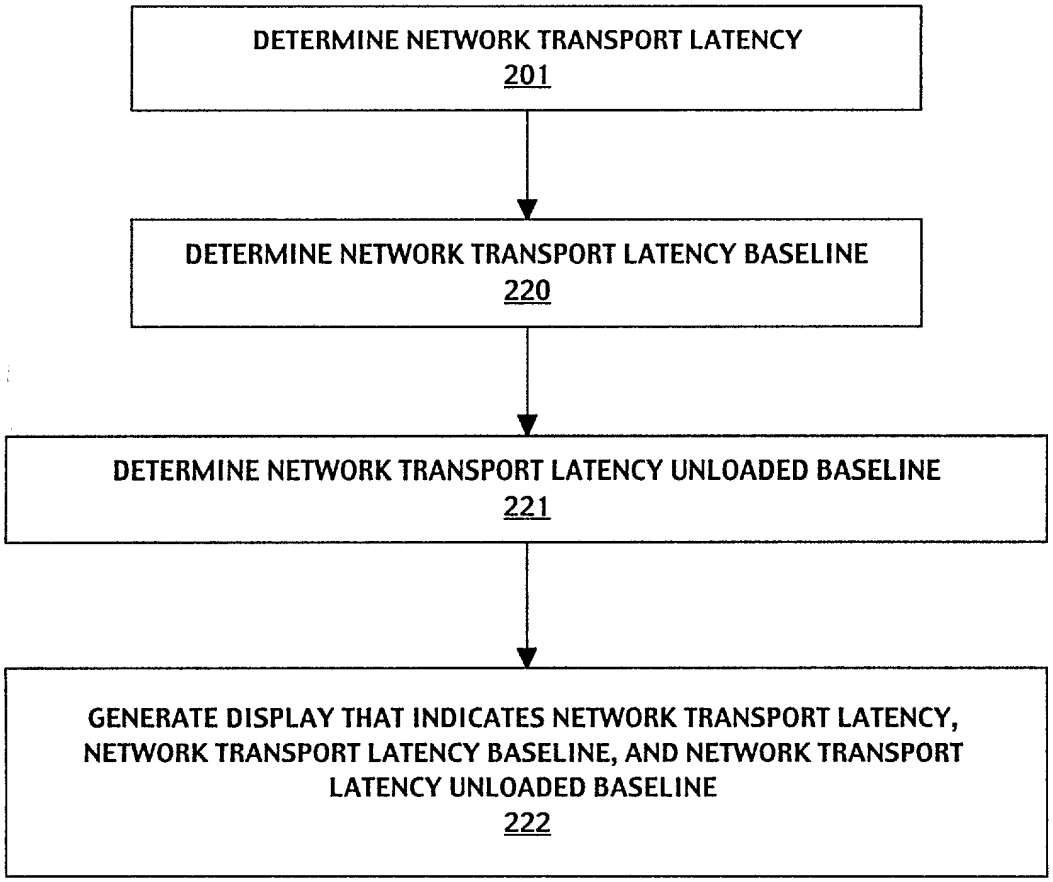
200a

FIG. 2A


DETERMINE NETWORK TRANSPORT LATENCY
201
DETERMINE APPLICATION TEST LATENCY
202
DETERMINE NETWORK TRANSPORT LATENCY DEVIATION
210
DETERMINE APPLICATION TEST LATENCY DEVIATION
211
GENERATE DISPLAY THAT INDICATES NETWORK TRANSPORT LATENCY DEVIATION AND THAT INDICATES APPLICATION TEST LATENCY DEVIATION
212

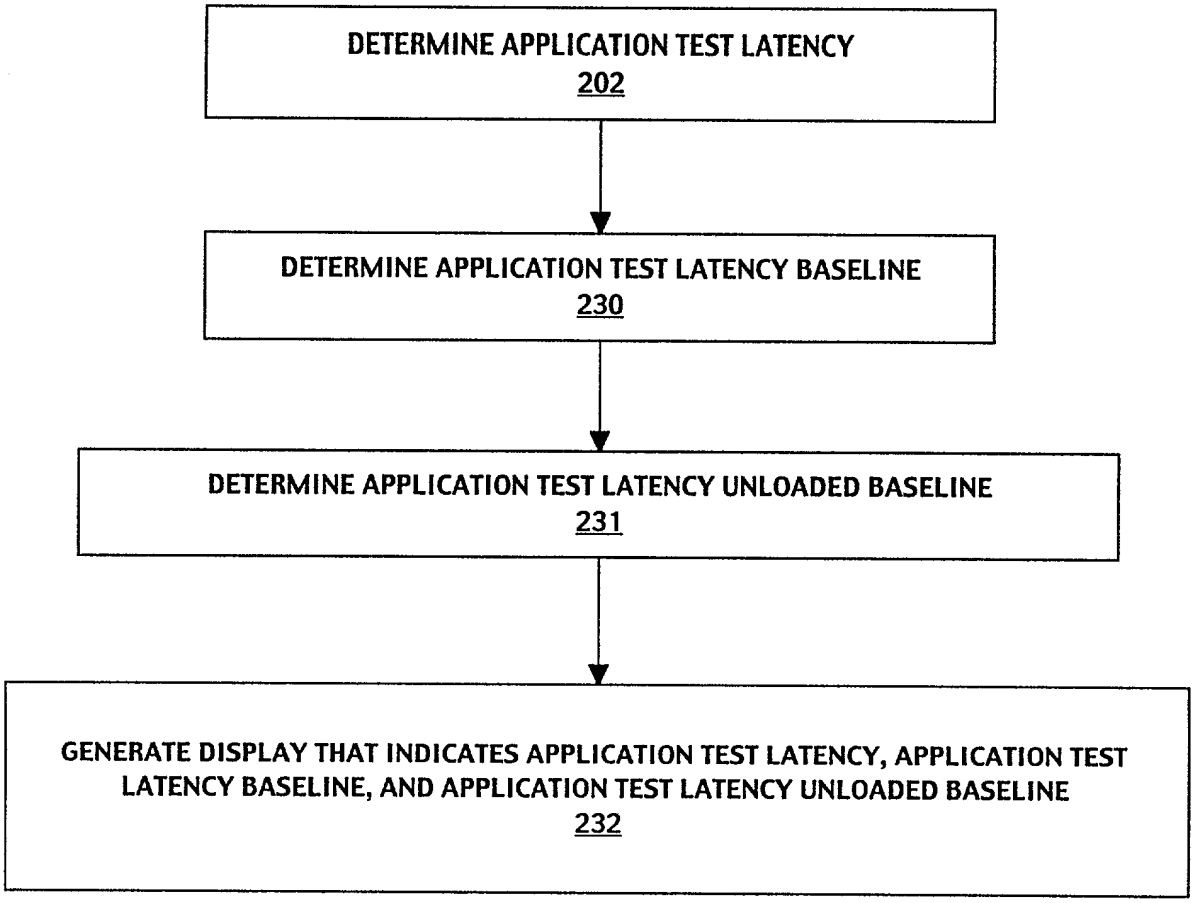
200b

FIG. 2B


DETERMINE NETWORK TRANSPORT LATENCY
201
DETERMINE NETWORK TRANSPORT LATENCY BASELINE
220
DETERMINE NETWORK TRANSPORT LATENCY UNLOADED BASELINE
221
GENERATE DISPLAY THAT INDICATES NETWORK TRANSPORT LATENCY, NETWORK TRANSPORT LATENCY BASELINE, AND NETWORK TRANSPORT LATENCY UNLOADED BASELINE
222

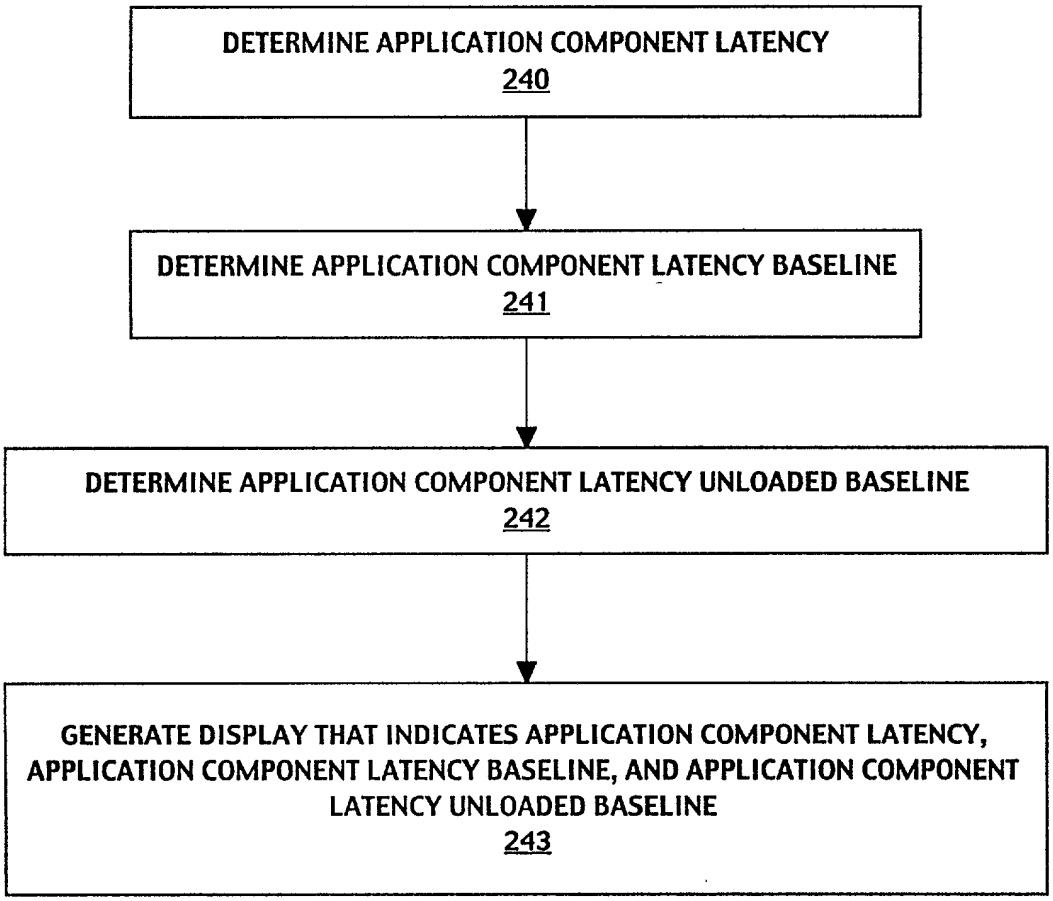
200c

FIG. 2C


DETERMINE APPLICATION TEST LATENCY
202
DETERMINE APPLICATION TEST LATENCY BASELINE
230
DETERMINE APPLICATION TEST LATENCY UNLOADED BASELINE
231
GENERATE DISPLAY THAT INDICATES APPLICATION TEST LATENCY, APPLICATION TEST LATENCY BASELINE, AND APPLICATION TEST LATENCY UNLOADED BASELINE
232

200d

FIG. 2D


DETERMINE APPLICATION COMPONENT LATENCY
240
DETERMINE APPLICATION COMPONENT LATENCY BASELINE
241
DETERMINE APPLICATION COMPONENT LATENCY UNLOADED BASELINE
242
GENERATE DISPLAY THAT INDICATES APPLICATION COMPONENT LATENCY, APPLICATION COMPONENT LATENCY BASELINE, AND APPLICATION COMPONENT LATENCY UNLOADED BASELINE
243

200e

FIG. 2E

FOCET "497/0007F

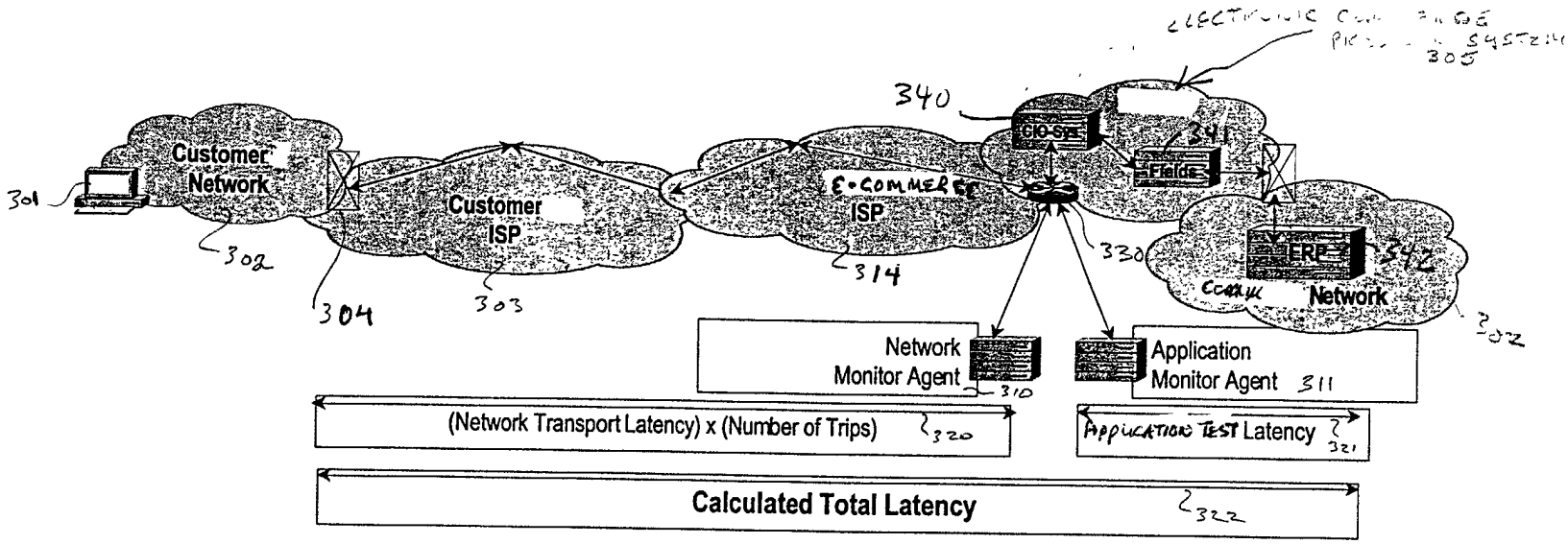


FIG. 3

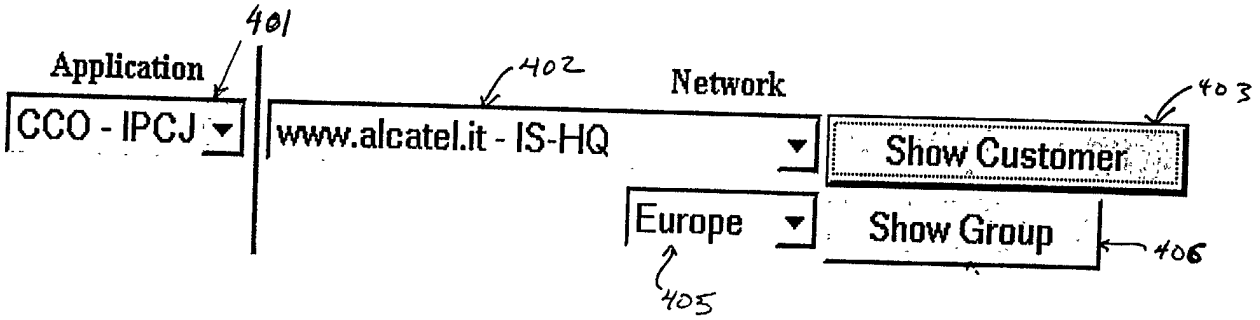

401
Application
CCO - IPCJ
402
Network
www.alcatel.it - IS-HQ
403
Show Customer
Europe
405
Show Group
406

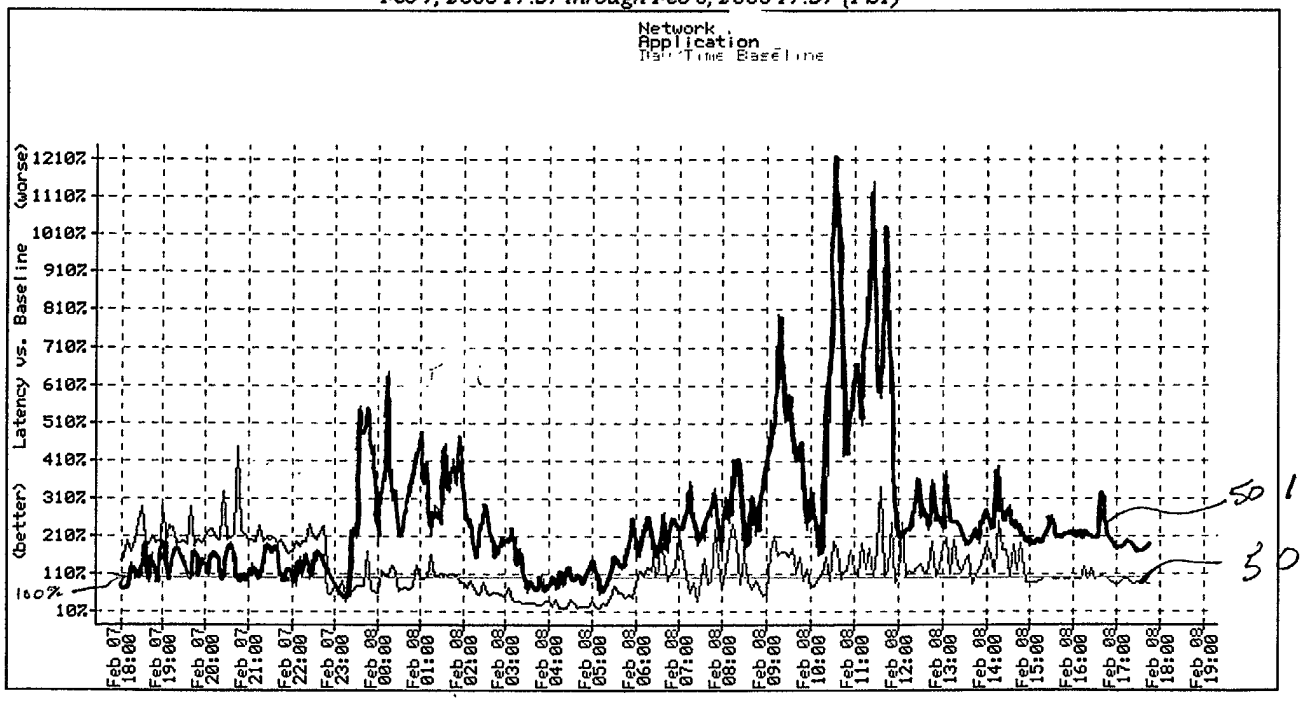
FIG. 4

FOCFF"49F2002F

End To End vs. Day/Time Baseline: Last 24 Hours | Change

504 505

Feb 7, 2000 17:57 through Feb 8, 2000 17:57 (PST)



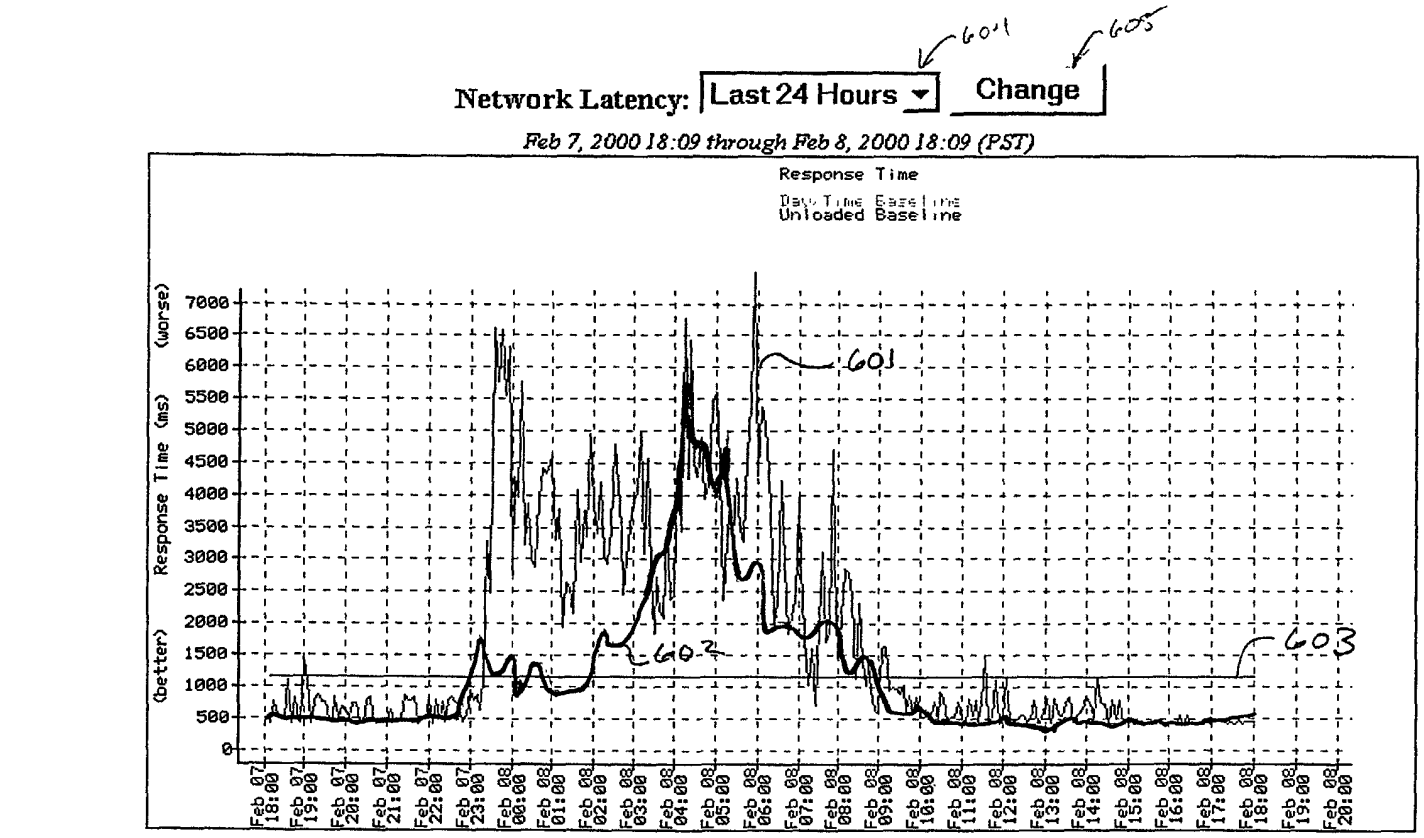
501

502

300

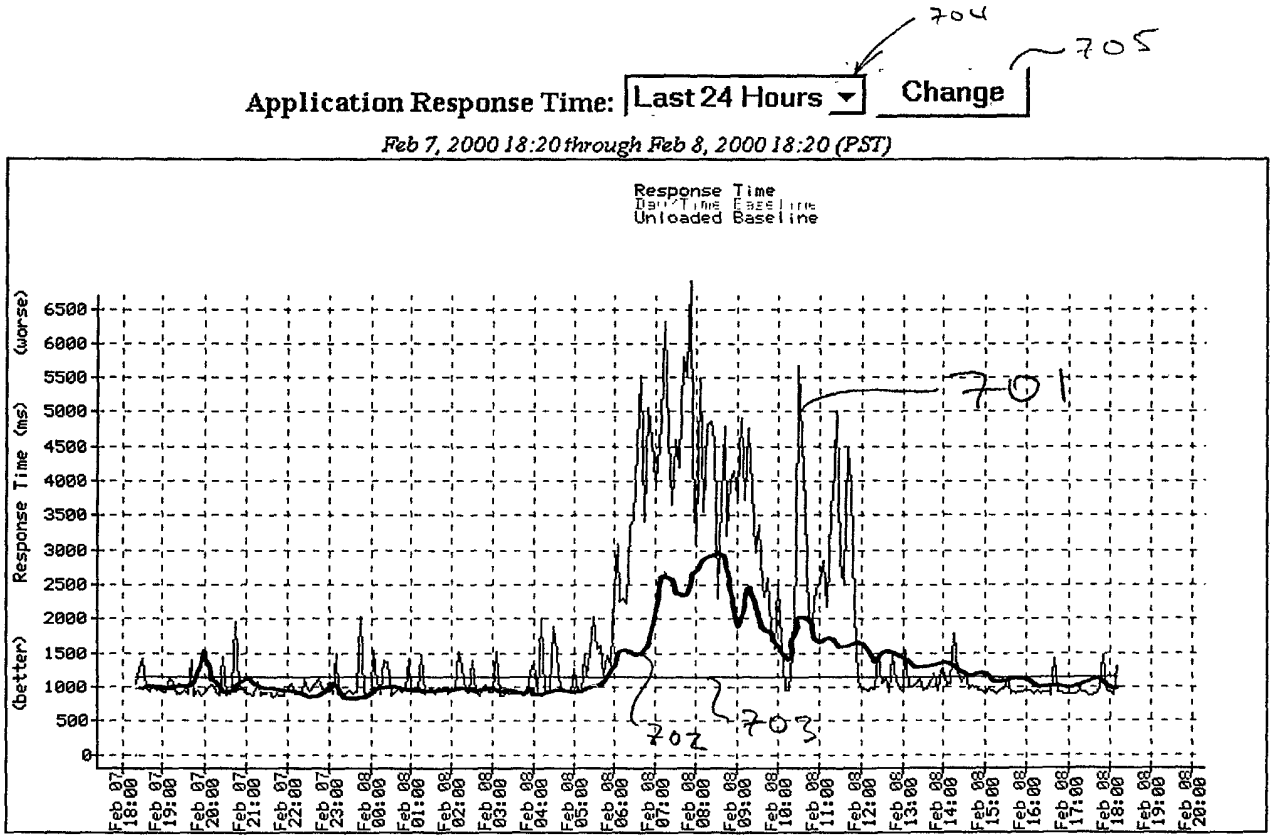
FIG.5

TOOETT"h9T20003T



600

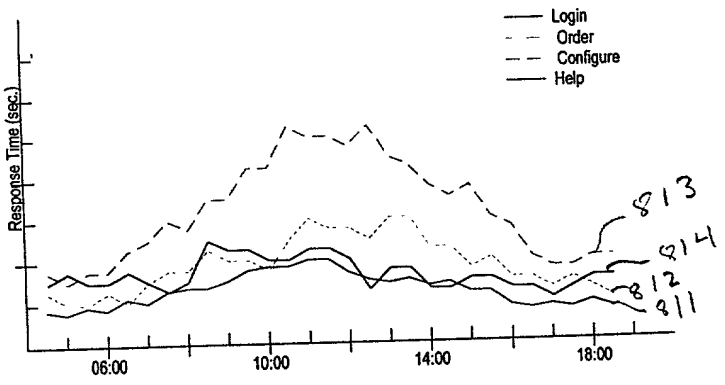
FIG. 6


704
705
Application Response Time:
Last 24 Hours
Change
Feb 7, 2000 18:20 through Feb 8, 2000 18:20 (PST)
Response Time
Unloaded Baseline
(better)
Response Time (ms)
(worse)
6500
6000
5500
5000
4500
4000
3500
3000
2500
2000
1500
1000
500
0
701
702
703
Feb 07 18:00
Feb 07 19:00
Feb 07 20:00
Feb 07 21:00
Feb 07 22:00
Feb 07 23:00
Feb 08 00:00
Feb 08 01:00
Feb 08 02:00
Feb 08 03:00
Feb 08 04:00
Feb 08 05:00
Feb 08 06:00
Feb 08 07:00
Feb 08 08:00
Feb 08 09:00
Feb 08 10:00
Feb 08 11:00
Feb 08 12:00
Feb 08 13:00
Feb 08 14:00
Feb 08 15:00
Feb 08 16:00
Feb 08 17:00
Feb 08 18:00
Feb 08 19:00
Feb 08 20:00

700

FIG. 7

Application Component Response Times: Last 14 Hours Change



800

FIG 8

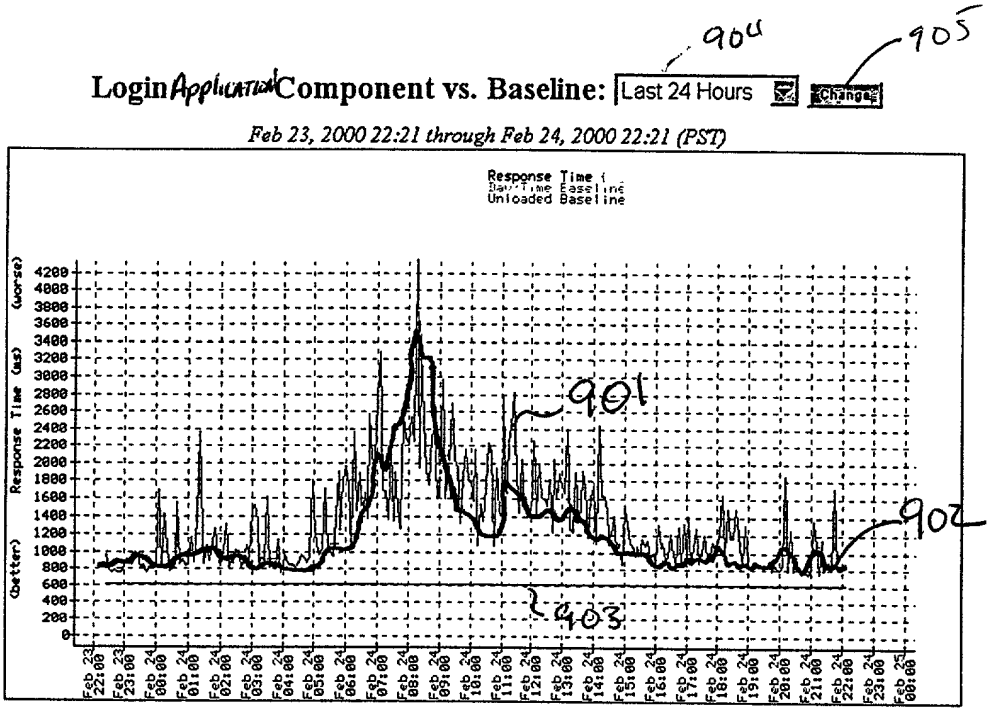

Login Application Component vs. Baseline:
Last 24 Hours
Change
904
905
Feb 23, 2000 22:21 through Feb 24, 2000 22:21 (PST)
Response Time (
Baseline
Unloaded Baseline
Response Time (ms)
(worse)
(better)
901
902
903
900

FIG. 9

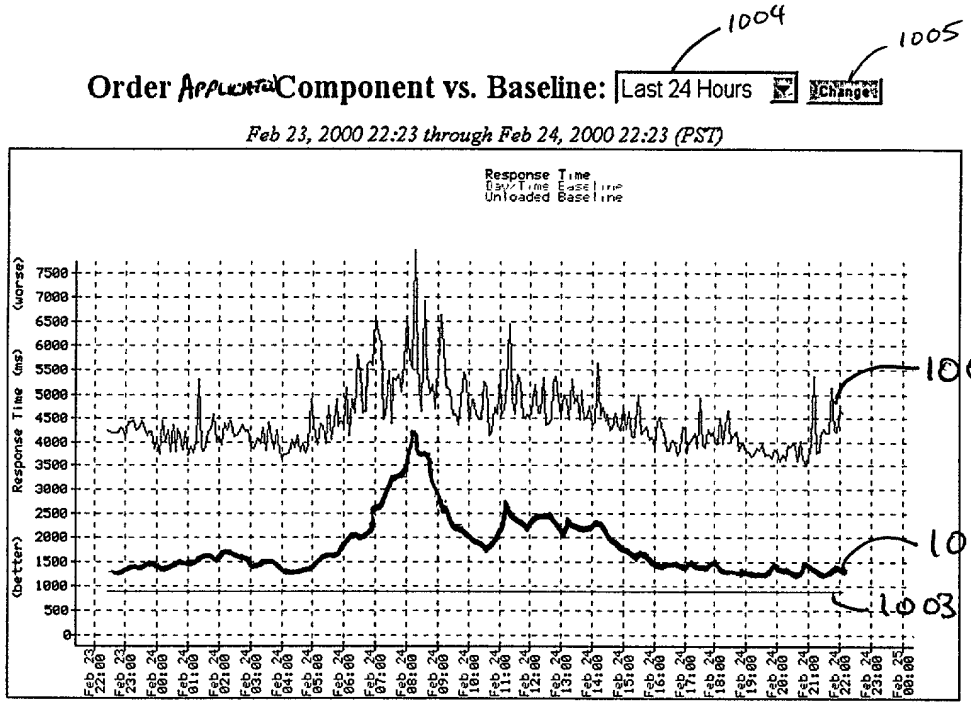

Order Application Component vs. Baseline:
Last 24 Hours
Change
1004
1005
Feb 23, 2000 22:23 through Feb 24, 2000 22:23 (PST)
Response Time
Day Time Baseline
Unloaded Baseline
Response Time (ms)
(worse)
(better)
1001
1002
1003
1000

FIG. 10

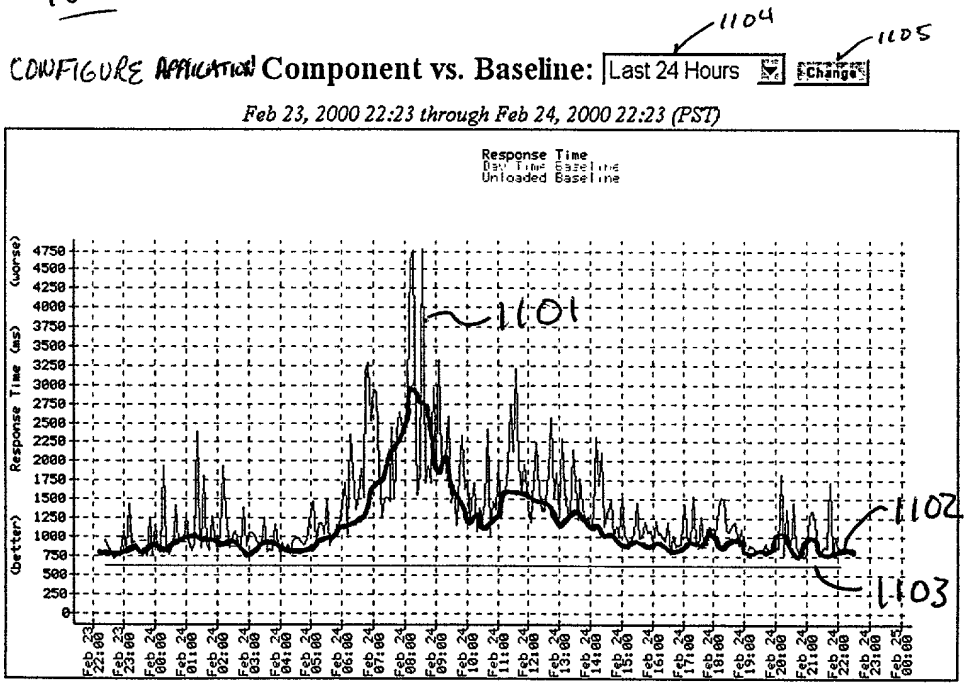

CONFIGURE Application Component vs. Baseline:
Last 24 Hours
Change
1104
1105
Feb 23, 2000 22:23 through Feb 24, 2000 22:23 (PST)
Response Time
Day Time Baseline
Unloaded Baseline
Response Time (ms)
(worse)
(better)
1101
1102
1103
1100

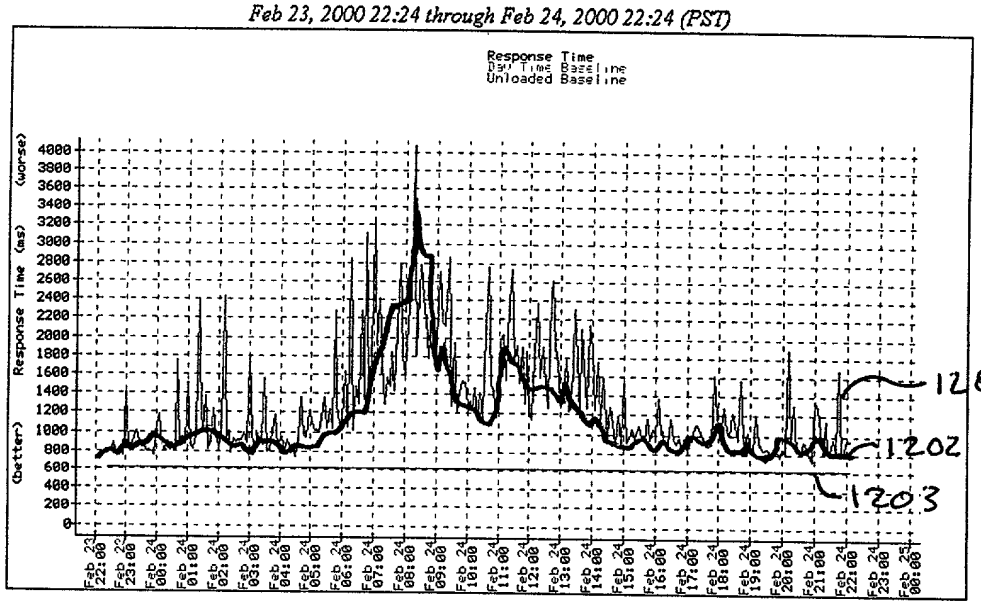
FIG. 11

Applet Printed

1204 1205

HELP APPLICATION, **Component vs. Baseline:** Last 24 Hours [Change]

Feb 23, 2000 22:24 through Feb 24, 2000 22:24 (PST)



1200

FIG. 12